



**Stanislaus County Sheriff's Office
Emergency Services Division**

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TO: ALL EMS Providers

FROM: Dr. Alex Schmalz – Medical Director
Dr. Samantha Brown – Asst. Medical Director

DATE: 10/6/2023

BULLETIN: 23 – BUL – 010

SUBJECT: Virtual Care (Telehealth) for EMS Providers

Effective immediately, Stanislaus County EMS Agency is allowing ALL EMS providers (EMT's & Paramedics) who have access to Global Medical Response's (GMR) Virtual Care, the ability to utilize the telehealth process to provide care to patients that meet the inclusion criteria for the telehealth program. Stanislaus County EMS Agency has reviewed the Virtual Care program, and the Agency supports and encourages the proper use of telehealth for patients in Stanislaus County.

Examples of patients who would benefit from telehealth include:

- Low speed traffic collisions – patients who want to be “checked out”, minor musculoskeletal complaints, etc.
- Common cold or minor flu like symptoms without priority symptoms
- Nausea, Vomiting, Diarrhea WITHOUT severe abdominal pain or tenderness (minor cramping ok). N,V,D must be limited to 1-2 days, patient must be able to ambulate, not orthostatic.
- Minor burns - sunburn or first/second degree burns with minimal BSA involvement, no face, no circumferential burns, no fingers, toes, or genitalia.
- Minor injuries post falls or other minor trauma incidents - No LOC, No intoxication, No obvious significant injury.
- Low back pain
- Medication refill requests
- Other non-life-threatening patients, presenting with stable vital signs and no priority symptoms.
- Patients who wish to refuse transport and want to AMA.

Follow the GMR Virtual Care guidelines for appropriate patient selection to utilize the telehealth option. If you have any questions or concerns, please reach out to Stanislaus County EMS Agency.

Sincerely

A handwritten signature in black ink, appearing to be 'AS' or similar initials.

Dr Alex Schmalz - Medical Director
Stanislaus County EMS Agency